



National Finance Center Customer Notification

Date of Notification: February 20, 2014

Subject: ABCO's Debt Management Work Group Sessions

Database/Customer(s) Affected: All

Dear Customer:

As part of our ongoing initiative to improve the debt collection process, NFC's Administrative Billings and Collections (ABCO) and Debt Management Services Branch (DMSB) will resume Debt Management Work Group sessions with our customers.

The Debt Management Work Group sessions are scheduled to begin **Thursday, March 6, 2014**. During these sessions, we will discuss forthcoming improvements scheduled within ABCO and DMSB. One of our main objectives is to accelerate the collection process. With that we will:

- Expedite the referral of delinquent debts to the Bureau of Fiscal Services (BFS) by eliminating the extra days of due process that are currently given to debtors when their debts become delinquent.
- Debtors will be able make secure electronic payments via Pay.gov. Pay.gov allows debtors to authorize electronic transaction fund transfers over the Internet that will be settled through a number of methods (Automated Clearing House (ACH, checking/savings accounts), Plastic Card (credit card/debit card).

Additional topics for discussion include:

- New ABCO database elements.
- Re-generation of existing claims inquiry screens for agency use.
- Future Work Group Sessions

“Tip of the Week”

Qualified Transportation Fringe Benefits

For 2014, the fringe benefit for parking fees increased from \$245 to \$250 and the transit benefits allowance decreased from \$245 to \$130 per month. IRS regulations state that employee parking subsidies over \$250 and transit subsidies over \$130 are considered taxable fringe benefits. Refer to NFC Bulletin Title I, 14-3 Qualified Transportation Fringe Benefits, dated 1/16/2014, for additional information.

Prior to the March 6, 2014, session, appointment requests, with agenda attached, will be sent to all agency Points-of-Contact (POC). While we have names and email addresses of POCs who attended the prior work group sessions, we are asking agencies to provide updated POC information (name, phone number and email address) of those interested in attending these sessions.

Please provide POC information via email to Jefferson Autrey at jefferson.autrey@nfc.usda.gov **no later than Wednesday, February 26, 2014**. The subject line to include the following: “**Debt Management Work Group POC.**”

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact NFC’s Contact Center at 1-(855)-632-4468 or via email to NFCcontactcenter@nfc.usda.gov.

JKC

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